



Easier ways to pay rent



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Keeping our promises

SNH said it would introduce easier ways to pay rent and other charges. We consulted you in our newsletter before Christmas about our plans and you should shortly receive your new rent payment swipe card (unless you already pay by direct debit). This means you will be able to pay your rent at all Post Offices and shops displaying the PAYZONE logo that accept bill payments.

What is a swipe card? – It's a card with your rent reference details incorporated into it which will replace your rent card. It is similar to paying at a cash office, except there are more places to pay and less money is used for administration costs.

Why introduce them? – A swipe card is safe and secure and will provide tenants with more convenient ways of paying rent.

Where can I use them? – Any Post Office and outlets showing the PAYZONE logo across the UK (that accept bill payments). There are 43 outlets across South Northants where you will be able to make rent payments, including post offices and retailers. A full list is included in this leaflet.

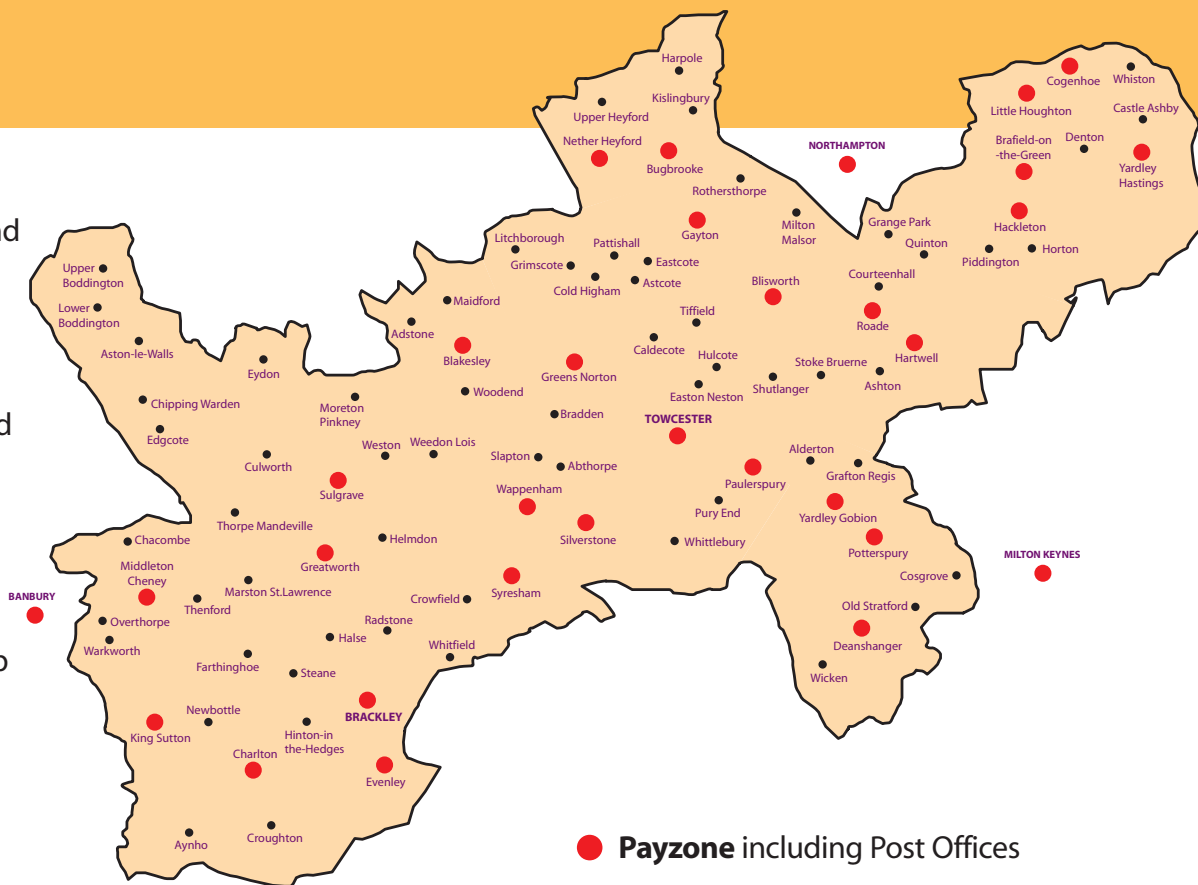
I rent a garage as well. Can I use my main rent swipe card to pay? – No, if you rent a garage then you will be sent a separate swipe card to make payments.

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What do they cost? – The swipe card costs you nothing! For example, if a tenant wants to pay their £60 rent, then they hand over £60, and that's it. There is no administrative fee.

What is the cost to SNH? – Direct Debit is the most cost effective method for SNH, and therefore to you. It costs SNH less than half the cost to process swipe card payments as it did to use the Council cash office facility.

Are they safe? – Yes they are! They are not debit or credit cards and so in themselves are of no value. Also, you do not need a bank account to use a swipe card, just hand over your cash payment along with your card, and the cashier/shop assistant will swipe your card and give you a receipt.



● Payzone including Post Offices

Village	Post Office	Pay Zone Outlets
Blakesley	Yes	
Blisworth	Yes	
Brackley	Yes	
Brafield	Yes	Ramco Filling Stn, 3 Bedford Road SK Supermarket, 2 The Ridings
Bugbrooke	Yes	Bugbrooke Stores, 40 High Street, Johns Road Stores
Charlton	Yes	
Cogenhoe	Yes	Londis Convenience Store
Deanshanger	Yes	Spar, 12-14 Little London Riddhi's, 44 Puxley Road
Evenley	Yes	
Gayton	Yes	

Village	Post Office	Pay Zone Outlets
Greatworth	Yes	
Greens Norton	Yes	
Hackleton	Yes	
Harpole	No	Kislingbury Store, Weedon Road
Hartwell	Yes	
Kings Sutton	Yes	
Little Houghton	Yes	
Middleton Cheney	Yes	3B's Service Station, Thorpe Road
Nether Heyford	Yes	
Paulerspury	No	Budgens, Watling Street
Potterspury	Yes	Cottage Stores, 100a High Street
Road	Yes	SK Supermarket, 2 The Ridings
Silverstone	Yes	

Village	Post Office	Pay Zone Outlets
Sulgrave	Yes	
Syresham	Yes	
Towcester	Yes	MK Wines Ltd, 191 Watling Street Co-op, 92 Watling Street Towcester Food & Wine, 23 Brackley Road
Wappenham	Yes	
Yardley Gobion	Yes	
Yardley Hastings	Yes	
Out of area	Post Office	Pay Zone Outlets
Banbury	Yes	At least 3 outlets
Milton Keynes	Yes	At least 6 outlets
Northampton	Yes	At least 3 outlets

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Stop press!

You will no longer be able to pay your rent to SNH by cash at Council offices in Towcester and Brackley after 31st March. South Northants Council have withdrawn this service with effect from 31st March 2009.

Are there other ways to pay? – SNH will continue to offer the following payment arrangements:

- cheque payments at SNH offices (in person or via post)
- standing order & Direct Debit
- Transcash Giro Payments (Post Offices)
- internet payments
- touchtone telephone payments

Direct debits

One of the easiest and quickest ways to pay is via Direct Debit. It is simple and the most cost effective method of payment. We will be offering additional dates on which to pay Direct Debits. These can be on either the 1st, 7th or 15th of each month. If you would like to find out more, please contact **Liz Hooker on 01327 322398** or e-mail **liz.hooker@southnorthantshomes.co.uk** for further details.

Equality and Diversity

South Northants Homes has a responsibility to ensure that equal opportunity and effective management of diversity are at the core of its business. We set targets to deliver services that are responsive to the needs of communities and individuals, and promote social inclusion. Further details of this policy and our action plan are available on request.

Do you need this in a different format?



It is available in large print, audiotape and CD formats. The text is available in other languages. Contact us on **08454 606888** for details.



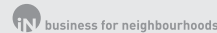
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